



NOW I GET EVEN MORE
OUT OF TRAVEL

FLYING
BLUE
FOR ME

FLYING BLUE IS AIRCALIN'S LOYALTY PROGRAM.

Join us and become one of our privileged travellers. Your loyalty is rewarded and you have access to several advantages within an international network of over 100 partners.



WHY JOIN ?

When joining the Flying Blue loyalty program, it is easy to earn and use Miles with Aircalin and over 100 partners (namely Aeroflot, Alitalia, Korean Air, Vietnam Airlines, Garuda, China Eastern, airlines which Aircalin offers you several destinations in Europe and Asia with). Your Miles are automatically credited to your Flying Blue account and allow you to earn a “reward ticket” to your favourite destination or enjoy the countless offers that are exclusive to Flying Blue members.

The Flying Blue program has 4 levels: Explorer (previously Ivory), Silver (also called Elite), Gold and Platinum (also called Elite Plus). Each gives access to specific advantages and privileges. The more you travel with Aircalin and the partner airlines, the faster you will reach a higher membership level and access exclusive advantages.

HOW TO JOIN ?

Joining the Flying Blue program is free, simple and fast. Just go directly to flyingblue.com and fill in the subscription form. You will be able to claim your Miles earned on previous flights taken 3 months prior to your subscription.

FLYING
BLUE
EXPLORER

FLYING
BLUE
SILVER

FLYING
BLUE
GOLD

FLYING
BLUE
PLATINUM



HOW TO EARN MILES AND REACH A HIGHER STATUS?

The Flying Blue program has evolved since 1st April 2018. Opposite you will find all the changes, compared to the previous Miles earning system.

* An Aircalin flight means a flight marketed under Aircalin code (e.g. SB800) or Air France (e.g. AF275), and operated by Aircalin or one of our partners Air New Zealand (NZ), Qantas (QF), Air Tahiti Nui (TN) or Air Vanuatu (NF).

UNTIL 31ST MARCH 2018



Earn Miles

2 TYPES OF MILES :

- Award-Miles
- Level-Miles

The Award-Miles earned previously have been transferred automatically on your account on 1st April 2018. Their validity remains the same.



Miles Validity

LIFETIME VALIDITY, if you travelled on a qualifying flight at least once every 20 months.

Eligible flights in the new system are the same as the qualifying flights as in the previous system: Aircalin flight*, Air France, KLM and all the Sky Team airline partners' flights.



What determines your membership level

LEVEL-MILES OR QUALIFYING FLIGHTS

Experience points (« XP ») now determine your membership status. With Aircalin, your Miles are converted in XP according to the travelled distance and cabin

(see Miles Earning Table on next page)

For existing members, all your Level-Miles and Qualifying flights earned until the 31st March 2018 were converted in XP as follows:

1000 LEVEL-MILES = 5 XP

1 QUALIFYING = 7 XP

The highest result of XPs were credited to your XP account on 1st April 2018.

SINCE 1ST APRIL 2018

1 TYPE OF MILES

You still earn Miles by travelling with Aircalin, depending on:

- > the travelled distance,
- > the purchased airfare (or booking class) and
- > your Elite Bonus (to earn additional Miles)

(see Miles Earning Table on next page)

LIFETIME VALIDITY, if you travel on an eligible flight at least once every 2 years.

EXPERIENCE POINT THRESHOLD LEVELS



0 XP



180 XP



100 XP



300 XP



Qualification period

ONE CALENDAR YEAR

> As soon as you reach the next membership level, the required XP to access this level are debited from your XP account and the qualifying 12-month period starts again.

- > You keep all earned XP above the required threshold.
- > If you earn enough XP to reach the higher level before the end of the 12 months, you immediately do so.

12 ROLLING MONTHS



MILES AND EXPERIENCE POINT XP EARNING TABLE ON AIRCALIN FLIGHTS*

INTERNATIONAL	From/to Noumea	Distance in Miles**	Earned XP***
	<i>Osaka</i>	4 420	10
<i>Tokyo</i>	4 348	10	
INTERNATIONAL	From/to Papeete	Distance in Miles**	Earned XP***
	<i>Los Angeles</i>	4 109	10
REGIONAL	From/to Noumea	Distance in Miles**	Earned XP***
	<i>Papeete</i>	2 870	8
	<i>Melbourne</i>	1 687	5
	<i>Wallis</i>	1 305	5
	<i>Sydney</i>	1 231	5
	<i>Auckland</i>	1 145	5
	<i>Brisbane</i>	909	5
	<i>Nadi</i>	782	5
	<i>Port Vila</i>	332	5
	REGIONAL	From/to Papeete	Distance in Miles**
<i>Auckland</i>		2 544	8
REGIONAL	From/to Wallis	Distance in Miles**	Earned XP***
	<i>Nadi</i>	528	5

You don't earn Miles on domestic flights operated between Wallis and Futuna.

* An Aircalin flight means a flight marketed under Aircalin code (e.g. SB800) or Air France code (e.g. AF275), and operated by Aircalin or one of our partners Air New Zealand (NZ), Qantas (QF), Air Tahiti Nui (TN) or Air Vanuatu (NF).

** Distance is the number of miles between the origin and the destination of your flight (not the Flying Blue Miles).

*** For a one-way trip in Economy Class.

EXPERIENCE POINTS XP EARNING TABLE

		Flight type				
		DOMESTIC (within a country)	MEDIUM (under 2000 miles)	LONG 1 (between 2000 and 3500 miles)	LONG 2 (between 3500 and 5000 miles)	LONG 3 (over 5000 miles)
CABIN	Economy	2 XP	5 XP	8 XP	10 XP	12 XP
	Premium Economy	4 XP	10 XP	16 XP	20 XP	24 XP
	Business	6 XP	15 XP	24 XP	30 XP	36 XP
	First	10 XP	25 XP	40 XP	50 XP	60 XP



LOYALTY PROGRAM



MILES EARNING TABLE

ACCORDING TO AIRCALIN'S BOOKING CLASSES

✈️ Aircalin Regional Routes

Cabin Class	BUSINESS HIBISCUS			PREMIUM ECONOMY		ECONOMY				NON ELIGIBLE CLASSES
	J	D	Z-I	W-P	F	Y-B S	H-K R-L	M-U-Q V-T-G	A-N	E-X-C-O
Earning %	175 %	150 %	125 %	125 %	100 %	100 %	50 %	25 %	10 %	✖

✈️ Aircalin International Routes

Cabin Class	BUSINESS HIBISCUS			PREMIUM ECONOMY		ECONOMY				NON ELIGIBLE CLASSES
	J	C-D	Z-I	W-P	F	Y-B S	K-H	R-L-M U-V	Q-N-G	T-A-X-E-O
Earning %	175 %	150 %	125 %	125 %	100 %	100 %	75 %	50 %	25 %	✖

TO CALCULATE MILES EARNED

> distance travelled in Miles x booking class earning %

If you qualify for an Elite bonus, you get additional Miles as follows:

> (distance travelled in Miles x booking class earning %) x Elite bonus earning %

This latter is applied to the distance multiplied by the booking class earning percentage. When calculating this Elite bonus, the booking class earning percentage is capped at 100%.

ELITE BONUS MILES TABLE

ACCORDING TO YOUR MEMBERSHIP LEVEL



Your booking class (found in your trip summary) is J, so the booking class earning % is **175%**.

+

As a Platinum member, your Elite Bonus earning % is **100%**.

=

(4348 x 175%) + Elite Bonus (4348 x 100% x 100%) = 7609 + 4348 = 11957 Miles

LOYALTY PROGRAM



WHAT ARE YOUR REWARDS WITH AIRCALIN?

UNTIL 31ST MARCH 2018

THE AWARD-MILES

Your Award-Miles could be redeemed for the following rewards:

- > **tickets** on Aircalin's network on Aircalin, Qantas or Air New Zealand operated flights
- > **excess baggages** on Aircalin operated flights only
- > **upgrade** in Hibiscus Cabin on Aircalin operated flights only*

The required number of Miles to be redeemed for an award ticket depended on **the geographic zone of travel.**



The Miles to be redeemed



Your rewards with Aircalin

SINCE 1ST APRIL 2018

The Award-Miles are now called
« **MILES** »
the exchange currency for «rewards».

**You enjoy the same rewards
at the same conditions.**

MILES REDEMPTION LEVELS EVOLVE FROM 1ST JUNE 2018

The required number of Miles to be redeemed for a reward ticket now depends on:
origin + destination + booking class
To find out how many Miles you need for your next trip, use the [Miles Calculator](#) tool.



Conditions to book a Reward

Contact your Flying Blue Service Centre, **48 hours before your departure date at the latest.**
New Caledonia Flying Blue Service Centre: Tel +687 41 48 49

You can **book your award ticket online, until the day of your flight departure.**
Book your ticket online on [Air France](#) or [KLM's](#) website.

Award tickets are subject to validity. They can be booked one way or return. Your award ticket is valid 1 year from the issuing date. Airport, security taxes and carrier surcharges remain at your charge (amount to be confirmed at booking and paid to issue your ticket).

A fee of 45 € applies for any change or cancellation of an award ticket.

[See all conditions](#)

* Eligible booking classes for the purchase of an upgrade are:

On regional flights: Y, B, S, H, W

On flights between Noumea and Tokyo and

Noumea and Osaka: Y, B, S, H, R, W

Your travel advantages with Aircalin

**ELITE (Silver), ELITE PLUS (Gold and Platinum) and CLUB 2000 members
keep their exclusive travel advantages.**

[See Table of ELITE, ELITE PLUS and C2000's advantages on next page.](#)



Elite



Elite Plus

+ CLUB 2000
+ PLATINIUM FOR LIFE
+ ULTIMATE PLATINIUM



WHAT ARE YOUR TRAVEL PRIVILEGES WITH AIRCALIN AS ELITE, ELITE PLUS OR C2000 MEMBER?

Your loyalty is rewarded and you have access to exclusive advantages.

<p>FREE BUSINESS LOUNGE ACCESS FOR THE CARD HOLDER*</p>	<p>✗</p>	<p>✓ Subject to lounge availability at departure time.</p>
<p>FREE BUSINESS LOUNGE ACCESS FOR 1 GUEST*</p>	<p>✗</p>	<p>✓ Only on flights N°SB, N°AF, N°KL between Noumea and Japan, connecting with an Air France or KLM flight to/from Paris. ✗ Non applicable on other flights.</p>
<p>ADDITIONAL BAGGAGE (1PCX23KG)**</p>	<p>✓ Only on flights N°SB, N°AF, N°KL between Noumea and Japan, connecting with an Air France or KLM flight to/from Paris. 1 PC x 32 kg for La Première or Business Class 1 PC x 23 kg for other classes ✗ Non applicable on other flights.</p>	<p>✓ > On N°SB flights and operated by Aircalin only on Aircalin network. > On flights N°SB, N°AF, N°KL between Noumea and Japan, connecting with an Air France or KLM flight to/from Paris. 1 PC x 32 kg for La Première or Business Class 1 PC x 23 kg for other classes > On N°SB flights operated by Air Tahiti Nui between Auckland and Papeete and Papeete and Los Angeles. ✗ > Non applicable on Qantas/Air New Zealand operated flights nor on N°QF/N°NZ flights operated by Aircalin. > Non applicable on Aircalin flights operated between Noumea, Nadi and Wallis, and between Noumea and Port Vila.</p>
<p>PRIORITY CHECK-IN + BOARDING (Hibiscus/Business counters and lines)</p>	<p>✗</p>	<p>✓</p>

* You also are entitled to your 2 free lounge entries when you are in transit and connecting to or from an international flight operated by Air France, KLM or another SkyTeam partner airline on the same day. You just need to present your boarding pass of your previous or next international flight together with your Gold, Platinum or C2000 card. Business lounge access for your guest is subject to lounge availability.

** The extra baggage is checked all the way to your final destination when you are connecting to or from a flight operated by Air France, Hop!, Transavia (only on flights N°AF or KL), Joon, KLM or another SkyTeam partner airline on the same day.
Itinerary example: Noumea - Nice via Tokyo then Paris on a flight N°SB, AF or KL with a connecting flight Paris - Nice operated by Air France.
If you hold one single ticket including all your flights, the first operating carrier's baggage allowance applies on your connecting flights (i.e. in Economy: 3 PC x 23 kg from Noumea to Nice).
If you have two separate tickets (one Noumea - Paris via Tokyo and one Paris - Nice), each operating carrier's baggage allowance applies (i.e. in Economy: 3 PC x 23 kg on Noumea - Paris via Tokyo flight; 2 PC x 23 kg on Paris - Nice flight).

**FLYING
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FOR ME**

ACCESS CONDITIONS

TO ELITE, ELITE PLUS AND C2000 PRIVILEGES

Please find below the conditions that are applicable to access these advantages:

- ✔ Valid on flights marketed as SB (N°SB - information available during booking).
- ✔ Business lounge access for Elite Plus and C2000 members is available:
 - › On flights marketed as SB and operated by Aircalin or one of our partners Qantas, Air New Zealand or Air Tahiti Nui
 - › At Business lounges within Aircalin's network.
- ✔ Business lounge access for the guest of Elite Plus and C2000 members, is only available on flights marketed as SB, AF or KL (N°SB, N°AF or N°KL flights) operated by Aircalin between Noumea and Japan, connecting with an Air France or KLM flight to or from Paris (at Business lounges at Tontouta, Narita or Kansai airports).
- ✔ The additional baggage is valid:
 - › On flights marketed as SB and operated by Aircalin or our partner Air Tahiti Nui (TN) only,
 - › On flights marketed as SB, AF or KL (N°SB, N°AF, or N°KL flights) operated by Aircalin, in connection with AF/KLM, between Noumea and Paris.
- ✘ The additional baggage is not available:
 - › On flights operated by our partners Qantas (QF), Air New Zealand (NZ) or Air Vanuatu (NF),
 - › On flights marketed by our partners Qantas, Air New Zealand, Air Tahiti Nui or Air Vanuatu (N°QF, N°NZ, N°TN or N°NF flights) and operated by Aircalin,
 - › On flights operated between Noumea, Nandi and Wallis, and between Noumea and Port Vila.



USEFUL LINKS



[Everything to know about Flying Blue](#)

[All about Miles earning and redemption](#)

[All about XP](#)

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www.aircalin.com

THE NETWORK



Flights operated by Aircalin

Flights operated by our partners Qantas, Air New Zealand, Air Tahiti Nui or Air Vanuatu

Flights operated by our partner airlines